

Returns & Policies

Returns: New Merchandise

New merchandise must be returned within 30 Days with your receipt, in **ORIGINAL** packaging for a full refund, based on your form of payment.

All returns must be in **NEW** condition, meaning the item is unworn, clean and free from odor (fragrance/smoke).

Returns: Defective Merchandise

Merchandise deemed **DEFECTIVE** by an associate must be returned within 6 months of purchase with a receipt. You will have the following options:

- The item can be returned to the manufacture for judgement.
- The item might be able to be repaired.
- We can exchange the item for something new.
- Or we can issue an in-store credit, via gift card.

Special Order Policy

Special ordered items can take anywhere from 1-2 weeks to order.

Ordering something we don't stock?

- Items must be **PAID in FULL!**
- This item is yours.
- If you choose not to take it or it is returned, there is a \$30 Restocking Charge.

Stock Items:

- You must pay $\frac{1}{2}$ down deposit on all Special Orders

MARKED DOWN or **SALE Items** are **ALL SALES FINAL!**